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PATENT Attorncy Docket No. 99-829CPA1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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DEC 1 1 2003

In re Application of:)
Himanshu S. SINHA) Group Art Unit: 2142
Serial No.: 09/425,088) Examiner: D. Blair
Filed: October 22, 1999)
For: SERVICE LEVEL AGREEMENTS AN MANAGEMENT THEREOF	ID)

Mail Stop Non-Fee Response Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

REQUEST FOR RECONSIDERATION

In response to the Office Action dated September 12, 2003, reconsideration of the outstanding rejections is respectfully requested in view of the remarks below.

Remarks begin on page 2 of this paper.



Patent Attorney's Docket No. 99-829CPA1

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DEC 1 1 2003

In re Patent Ap	plication of) Mail Stop Non-Fee Response					
Himanshu S. S	INHA) Group Art Unit: 2142					
Application No	o.: 09/425,088) Examiner: D. Blair					
Filed: October	22, 1999))					
For: SERVIC AND M	CE LEVEL AGREEMENTS IANAGEMENT THEREOF))					
	AMENDMENT/REPLY	TRANSMITTAL LETTER					
Commissioner P.O. Box 1450 Alexandria, V. Sir:) A 22313-1450						
Enclos	ed is a reply for the above-iden	tified patent application.					
	A Petition for Extension of Tin						
	A Terminal Disclaimer and a crequisite Government fee are	check for \$\int \\$55.00 \$\int \\$110.00\$ to cover the also enclosed.					
	Applicant(s) request continued examination under 37 C.F.R. § 1.114 and enclose						
· .	the \$\infty\$ \$385.00 \$\infty\$ \$770).00 fee due under 37 C.F.R. § 1.17(e).					
	Applicant(s) previously s continued examination is	ubmitted, on, for which requested.					
	A request for Entry and Consi is also enclosed.	deration of Submission under 37 C.F.R. § 1.129(a)					

Charge \$

Amendment/Reply Transmittal Letter Application Serial No. 09/425,088 Attorney's Docket No. 99-829CPA1 Page 2

AMENDE	D CLAIMS				
	No. of Claims	Highest No. Of Claims Previously Paid For	Extra Claims	Rate	Additional Fee
Total		Minus		x \$18.00 =	
Claims					
Ind.		Minus		x \$86.00 =	
Claims					
If Amendn	ient adds mul	tiple dependent cla	aims, add \$290	.00	
Total Ame	ndment Fee				
If Small en	tity status is o	claimed, subtract 5	0% of Total A	mendment Fee	AAA .6 UP
TOTAL A	DDITIONA	L FEE DUE FOR	THIS AMEN	DMENT	

To the extent necessary, a petition for an extension of time under 37 C.F.R. § 1.136 is hereby made. Please charge any shortage in fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account No. 07-2347 and please credit any excess fees to such deposit account.

_ to Deposit Account no. 07-2347.

Amendment/Reply Transmittal Letter Application Serial No. 09/425,088 Attorney's Docket No. 99-829CPA1 Page 3

The Commissioner is hereby authorized to charge any other appropriate fees that may be required by this paper that are not accounted for above, and to credit any overpayment, to Deposit Account No. 07-2347.

Respectfully submitted,

VERIZON CORPORATE SERVICES GROUP INC.

By:

Joel Wall

Reg. No. 25,648

Verizon Corporate Services Group Inc. 600 Hidden Ridge Drive Mail Code: HQE03H14 Irving, Texas 75038 (972) 718-4800

CUSTOMER NO. 32127

Date: December 11, 2003